

Refunds & Payouts Policy

Last Updated: January 2026

This policy explains how payments, payouts, and refunds are handled on KLYPS.

1. Payouts to Creators

How Payouts Work

Creators are paid based on **verified performance metrics** (e.g., views, impressions) defined per campaign.

Verification

All results are automatically tracked and reviewed before payouts are finalized.

Payment Timing

Payouts are processed after campaign completion and data verification, according to platform schedules.

Minimum Payout

Creators may withdraw earnings once the **minimum payout threshold** shown in their dashboard is reached.

Fees

A **10% platform fee** is deducted from creator earnings before payout.

2. Payments by Publishers

Funding Campaigns

Publishers must fund campaigns in advance or as specified on the platform.

Billing Basis

Charges are calculated based on agreed performance terms or fixed campaign components.

Fees

A **10% platform fee** applies on the brand side of each transaction.

3. Refund Policy

Refunds may be issued **only if**:

- A campaign is canceled due to a verified technical issue or policy violation by KLYPS
- A creator fails to deliver and does not correct issues within the allowed revision period
- Fraudulent or unlawful activity is confirmed

Refunds are **not issued** for:

- Campaigns that launched and generated delivery or performance
- Low performance caused by market conditions or platform algorithms
- Creative preference disputes where content meets the approved brief
- Creator earnings already generated from verified performance

All refund decisions are **final and subject to internal review**.

4. Invalid or Non-Compliant Content

Content that violates platform rules, campaign guidelines, or third-party platform policies:

- May be removed
 - **Will not be eligible for payout**
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5. Disputes

Payment or payout disputes must be submitted within the timeframe shown in the user dashboard.

KLYPS reviews disputes based on verified system records, and all decisions are final.

6. Contact

For payouts, billing, or refund questions:

 support@klypsmart.com